AN ISO 9001:2015 CERTIFIED ORGANIZATION

Integrated Multi Purpose Services

An ISO 9001 : 2015 Company

CORPORATE PROFILE

Integrated Security Solutions · Mechanized Facility Management · Corporate Staffing

10+	60+	4	100%
YEARS PROVEN	CORPORATE CLIENTS	STATES COVERED	COMPLIANCE PROOF

WHO WE ARE

Corporate Overview & Strategic Vision

Integrated Multipurpose Services (IMS) is an ISO 9001:2015 certified total solutions provider headquartered in Ranchi, Jharkhand. Since 2014, IMS has established an uncompromising reputation for operational discipline, regulatory transparency, and client-first delivery across **Eastern India** — encompassing Jharkhand, West Bengal, Odisha, and Chhattisgarh.

🎯 Strategic Vision

To be Eastern India's benchmark leader in integrated security and facility operations — establishing industry standards in statutory compliance, workforce training, and rapid emergency intervention.

🚀 Operational Mission

To provide zero-compromise security protection, spotless hygienic environments, and 100% verifiable statutory compliance through rigorous supervision, modern technology, and 24/7 command oversight.

⚙️ Core Operating Values

Integrity: 100% ethical billing and compliance. **Vigilance:** Unbroken readiness at every post. **Excellence:** Continuous site inspection audits and client satisfaction.

📜 Regulatory Accreditations

Certified under **ISO 9001:2015** Quality Management Systems. Fully licensed under Contract Labour (R&A) Act, 1970, Shops & Establishment Act, EPFO, ESIC, GST, and Police Departments.

"In security and facility operations, trust is earned on the ground — every shift, every audit, every single day. Whether securing a mega steel manufacturing plant or managing hygiene across multi-specialty hospitals, IMS safeguards our clients' assets and workforce with complete regulatory immunity and absolute accountability."

Mr. Dinesh Dubey
Founder & Managing Director | Integrated Multipurpose Services

EXECUTIVE LEADERSHIP

10+	60+	4	85%
YEARS OF EXCELLENCE	CORPORATE CLIENTS	STATES COVERED	CLIENT RETENTION

SERVICE PORTFOLIO — PART I

Integrated Security & Guarding Solutions

IMS provides comprehensive, multi-layered security services tailored to the specific risk profile of commercial, industrial, and institutional premises across Eastern India.

Manned Guarding (Armed & Unarmed)

- Armed & unarmed security personnel deployments
- Rigorous access control & visitor badge issuance
- Material inward/outward verification & weighbridge checks
- Continuous perimeter patrols with digital wand logging
- Shift rosters with guaranteed relief standby personnel

VIP Close Protection & Escorts

- Specially trained Personal Security Officers (PSOs)
- Corporate executive travel escort & motorcade security
- Advance route reconnaissance and threat profiling
- Crisis-tested personnel trained in unarmed combat & driving
- Discreet, professional civilian-attire deployments

Industrial & Manufacturing Plant Security

- Heavy manufacturing, steel & mining plant protection
- Labour ingress/egress surveillance & contractor gate checks
- Intrusion deterrence, fence patrols & thermal scanning
- Emergency fire-watch & hazard notification protocols
- Loss prevention, scrap yard control & inventory audits

Healthcare & Campus Security

- Trauma center, emergency ward & pharmacy access control
- Patient attendant management & conflict de-escalation
- Campus boundary security for universities & schools
- Emergency medical transport & ambulance bay clearance
- CCTV floor monitoring & visitor badge enforcement

Event & Crowd Management

- Large-scale commercial, sports & corporate event security
- Baggage screening, DFMD/HHMD walkthroughs & frisking
- VVIP stage holding security & green room protection
- Traffic routing, valet logistics & designated parking control
- On-site medical first-aid & evacuation team coordination

Commercial Towers & Gated Communities

- Automated boom barrier, turnstile & intercom operation
- Resident, visitor & delivery vendor digital logging
- Nighttime security rounds with GPS guard tour systems
- Fire safety warden deployments & sprinkler inspections
- Clubhouse, parking basement & amenity area monitoring

24/7 Rapid Emergency Response Infrastructure

Stationed Mobile Patrol Units & Quick Reaction Teams (QRT) ready for immediate deployment in event of perimeter breaches, strikes, or medical crises.

SUB-15 MIN DISPATCH

SERVICE PORTFOLIO — PART II

Mechanized Facility Management & Housekeeping

IMS elevates working environments with industrial-grade mechanized cleaning, environmental upkeep, and hospitality-driven support staff tailored for corporate and manufacturing campuses.

Mechanized Industrial Housekeeping

- Ride-on floor auto-scrubbers, sweepers & industrial wet vacuums
- High-pressure jet washing for shop floors, basements & facades
- Single-disc floor buffing, marble crystallization & diamond polishing
- Diversey™ & Buzil™ eco-certified hospital-safe chemicals
- Color-coded microfiber mops preventing cross-contamination

Specialized Deep Cleaning & Sanitization

- Post-construction builder clean-up & handover detailing
- High-rise exterior glass facade cleaning with certified cradle crews
- Commercial carpet foam extraction & upholstery shampooing
- Commercial kitchen hood degreasing & grease-trap extraction
- Underground & overhead water tank mechanical disinfection

Integrated Pest Management (IPM)

- HACCP-compliant, odorless misting & gel bait applications
- Targeted eradication of termites, rodents, cockroaches & spiders
- Outdoor mosquito thermal fogging & larvicidal treatments
- Pre-construction & post-construction anti-termite soil barriers
- Scheduled preventive cycles backed by digital treatment logs

Corporate Horticulture & Green Landscaping

- Corporate campus lawn mowing, hedge trimming & aesthetic pruning
- Seasonal flowering nursery plantation & soil fertility enrichment
- Indoor air-purifying potted plant supply & weekly rotation
- Automated drip/sprinkler system installation & maintenance
- Organic composting of dry foliage & campus waste

Corporate Pantry & Hospitality Services

- Trained corporate pantry boys & executive tea/coffee attendants
- Executive conference room setups, catering support & beverage service
- Cafeteria hygiene upkeep, cutlery sanitization & vending oversight
- Office runners, dispatch assistants & internal document couriers
- Formal grooming, personal hygiene & soft-skills trained personnel

Technical Support & Site Handyman

- First-line preventative electrical inspections & bulb/fuse replacements
- Plumbing fixture repairs, pipe leakage rectification & drain upkeep
- HVAC primary filter cleaning, AC vent sanitization & checkups
- Carpentry touch-ups, door closer repairs & lock replacements
- Multi-skilled maintenance technicians on call for site emergencies

Industrial Machinery & Eco-Chemical Standards

Every facility contract is equipped with dedicated industrial machinery (Roots, Kärcher, Taski) and zero-toxicity certified chemicals.

100% ECO-CERTIFIED

COMMAND & CONTROL SYSTEMS

24/7 Central Command & Electronic Security

IMS fuses disciplined human guarding with modern digital surveillance to create an intelligent, responsive security perimeter for every client site.

Advanced IP CCTV Surveillance

Multi-camera networks featuring PTZ motorized tracking, high-definition night vision, AI motion tripwires, and encrypted cloud/NVR video recording with 30-day retention.

Biometric Access & Vehicle Barriers

Facial recognition attendance terminals, RFID proximity smartcards, motorized vehicle boom barriers, and visitor management software with instant SMS gate approvals.

Intrusion Detection & Fire Alerts

Infrared perimeter beam sensors, glass-break vibration sensors, smoke detectors, and emergency panic alarms linked directly to the IMS central command station.

Guard Tour & GPS Geo-Tracking

NFC checkpoint tags verify guard patrol adherence in real time. Supervisory dashboards monitor shift check-ins, patrol routes, and automated SOS incident alerts.

Rapid Response Protocol — Incident to Resolution

1. Incident Detection
2. Command Center Alert
3. QRT Unit Dispatch
4. On-Site Intervention
5. Incident Logging
6. Root Cause Analysis

Monthly Surprise Audits

Unannounced day & night field inspections checking uniform compliance, guard alertness, and gate register logs.

Quarterly Fire Drills

Timed evacuation simulations, fire extinguisher hands-on training, and first-aid response drills for deployed staff.

Client Feedback Loops

Formal monthly SLA performance scoring and direct escalation channels to regional operations managers.

ZERO-DEFAULT GOVERNANCE

100% Statutory Compliance Assurance

In an era of stringent regulatory oversight, IMS completely shields principal employers from co-employer liabilities through audited, verifiable statutory compliance submitted alongside every invoice.

📋 Labour Law & Wage Compliance

- **Employees' Provident Fund (EPF):** 100% workforce enrolled; monthly challans furnished to clients.
- **Employees' State Insurance (ESIC):** Full medical coverage with zero non-compliance.
- **Minimum Wages Act:** Strict adherence to Central/State revisions across all tiers.
- **Bonus & Gratuity:** Timely accrual and disbursement per Payment of Bonus Act.
- **Contract Labour Act:** Valid CLRA licenses maintained across all operational sites.

🔒 Strict Personnel Vetting (KYC)

- **Police Verification:** Mandatory criminal antecedents verification for all staff.
- **Aadhaar KYC:** Biometric identity confirmation and permanent address verification.
- **Pre-Employment Medicals:** Physical fitness and substance abuse testing.
- **Reference Verification:** Past employer checks and local community references.
- **Annual Re-Verification:** Rolling annual record audits for deployed personnel.

🎓 Training & Skill Development

- **60-Hour Induction:** Security protocols, drill, salute, and fire safety basics.
- **Customer Etiquette:** Visitor hospitality, de-escalation, and soft skills training.
- **Equipment Operations:** Walkthrough metal detectors, CCTV & fire panel training.
- **First-Aid & CPR:** Certified emergency response workshops.
- **Safety Refresher Drills:** Monthly on-site training sessions conducted by supervisors.

📑 Transparent Client Reporting

- **Monthly Challan Dossier:** Copies of bank-stamped ECR and challans with billing.
- **Direct Bank Transfer:** 100% cashless salary disbursement by 7th of every month.
- **Attendance Muster:** Biometric attendance extracts shared transparently.
- **Labour Dept Returns:** Timely filing of annual and half-yearly regulatory returns.
- **Incident Reports (RCA):** Structured Root Cause Analysis for any site occurrence.

🛡️ Complete Principal Employer Indemnity Guarantee

IMS legally indemnifies clients against all statutory, labour, and minimum wage defaults. Our clients enjoy complete peace of mind.

AUDIT-PROVEN

Zero	100%	Monthly
COMPLIANCE DEFAULTS IN 10+ YEARS	PF / ESIC ON-TIME DEPOSIT RATE	PROOF DOSSIER WITH EVERY INVOICE

TRUSTED BY INDUSTRY LEADERS

Esteemed Client Roster & Testimonials

IMS is privileged to serve over 60+ blue-chip commercial enterprises, critical industrial complexes, and healthcare institutions across Eastern India.

🏭 Heavy Industry, Steel & Manufacturing

- Electrosteel Castings Limited
- Usha Martin Limited
- Adhunik Metaliks Limited
- Rungta Mines Limited
- RDB Rasayans Limited
- Vandana Global Limited

🏥 Healthcare Networks & Medical Institutions

- Medica Superspecialty Hospital
- Orchid Medical Centre
- Netaji Subhash Medical College
- RIMS (Govt. Medical College)
- Regional Diagnostics Hubs
- Curewell Nursing Network

🚙 Automotive Dealerships & Depots

- Tata Motors Commercial Dealership
- Ashok Leyland Dealership & Logistics Depot
- Commercial Vehicle Showrooms

🏘️ Premium Real Estate, Commercial Hubs & Townships

- Urbana Residential Township
- Patel Nagar Residential Complex
- Apex Logistics Business Corridors

Jharkhand (HQ)
Ranchi · Jamshedpur · Dhanbad · Bokaro · Hazaribagh

West Bengal
Kolkata · Durgapur · Asansol · Howrah · Haldia

Chhattisgarh
Raipur · Bhilai · Korba · Raigarh · Bilaspur

Odisha
Bhubaneswar · Rourkela · Cuttack · Jajpur · Angul

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An ISO 9001 : 2015 Company

Let's Partner for Operational Excellence

Request an on-site facility audit, security risk assessment, or customized corporate tender proposal tailored to your facility requirements.

Registered & Corporate Head Office

Integrated Multipurpose Services
Tharpakhna, Near Karamtoli Chowk,
Ranchi — 834001, Jharkhand, India
Website: www.imsjsr.com

Direct Communications & Inquiries

Direct Telephones: +91-XXXXX XXXXX
Operations Desk: +91-XXXXX XXXXX
Corporate Email: dineshdubey@imsjsr.com
Tenders Desk: dineshdubey@imsjsr.com

Key Executive Directory

Mr. Dinesh Dubey
Founder & Managing Director
Direct Email: dineshdubey@imsjsr.com
Escalations: dineshdubey@imsjsr.com

Operational Hours & Command Desk

Corporate Office: Mon–Sat, 09:00 AM – 06:30 PM
24/7 Command Room: 365 Days Unbroken Operation
Emergency Response Desk: Instant Dispatch on Call
Field Inspections: 24-Hour Rotating Duty Rosters

Statutory Registrations & Regulatory Compliance Credentials

PAN: On Record
GSTIN: Registered
EPFO Code: Active
ESIC Code: Active
CLRA: Licensed
ISO 9001:2015: Certified

Your Security & Hygiene, Our Lifetime Commitment.

ISO 9001:2015 Certified Organization | 10+ Years of Proven Trust | Serving Eastern India